

Ethics in
Project / Operations Management

December 22, 2008

Treat the money like it's your own

If you make financial decisions as if it were your own money, you'll always make the best decisions you can for your client.



▶ 2

Care for your community

Your project affects a diverse range of stakeholders. Know who they are and how you'll change their lives. And know how you'll explain your project to your families and friends.



▶ 3

Account for the full product life cycle

Today's new product is tomorrow's landfill. Understand the true cost of ownership by full lifecycle costing, from sourcing materials to disposal.



▶ 4

Do the best you can first time around

When you turn up for work, remind yourself that you are there to do the best job you can. Be proactive, be creative and be efficient.



▶ 5

Deal fairly with your suppliers

If you can't deal fairly and openly with them during the project phase of the produce, what chance does the client have of working with them during the operations phase?

Supplier Relationship Management
A positive approach for your critical few key suppliers



▶ 6

Honesty all the time

Never lie by omission.
Never lie by vagueness.
Never lie by delaying.
Never lie by clutter.
Never lie by jargon.
Never lie.



▶ 7

The Golden Rule, plus

Don't just treat others how you want to be treated. Treat them how they want to be treated.

Treat others with
RESPECT!



Teasing and bullying hurts!

▶ 8

Help others along

Project are not just delivered by teams. They are delivered by communities, workforces and professions. You have a place in these groups; there is always someone to learn from and someone to help along. Share what you know and receive help when you need it.



▶ 9

Homework

What can I do to make the World a better place?



▶ 10