

Chapter 6
 Manufacturing and
 Process Selection Design

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Types of Processes

- ▶ **Conversion (ex. Iron to steel)**
- ▶ **Fabrication (ex. Cloth to clothes)**
- ▶ **Assembly (ex. Parts to components)**
- ▶ **Testing (ex. For quality of products)**

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Process Flow Structures

- ▶ **Job shop (ex. Copy center making a single copy of a student term paper)**
- ▶ **Batch shop (ex. Copy center making 10,000 copies of an ad piece for a business)**
- ▶ **Assembly Line (ex. Automobile manufacturer)**
- ▶ **Continuous Flow (ex. Petroleum manufacturer)**

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Exhibit 6.10

Product-process Matrix

	Low Volume, One of a Kind	Multiple Products, Low Volume	Few Major Products, Higher Volume	High Volume, High Standardization
I. Job Shop				
II. Batch				
III. Assembly Line				
IV. Continuous Flow				

Commercial Printer
French Restaurant
Heavy Equipment
Automobile Assembly
Burger King
Sugar Refinery

Flexibility (High)
Unit Cost (High)

These are the major stages of product and process life cycles

Flexibility (Low)
Unit Cost (Low)

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Ref. The Product Process Matrix: DVD

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Break-Even Analysis

- ▶ A standard approach to choosing among alternative processes or equipment
- ▶ Model seeks to determine the point in units produced (and sold) where we will start making profit on the process or equipment
- ▶ Model seeks to determine the point in units produced (and sold) where total revenue and total cost are equal

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Break-Even Analysis (Continued)

Break-even Demand=

$$\frac{\text{Purchase cost of process or equipment}}{\text{Price per unit} - \text{Cost per unit}}$$

or

$$\frac{\text{Total fixed costs of process or equipment}}{\text{Unit price to customer} - \text{Variable costs per unit}}$$

This formula can be used to find any of its components algebraically if the other parameters are known

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Break-Even Analysis (Continued)

Example: Suppose you want to purchase a new computer that will cost \$5,000. It will be used to process written orders from customers who will pay \$25 each for the service. The cost of labor, electricity and the form used to place the order is \$5 per customer. How many customers will we need to serve to permit the total revenue to break-even with our costs?

Break-even Demand:

$$= \frac{\text{Total fixed costs of process or equip.}}{\text{Unit price to customer} - \text{Variable costs}}$$

$$= 5,000 / (25 - 5)$$

$$= 250 \text{ customers}$$

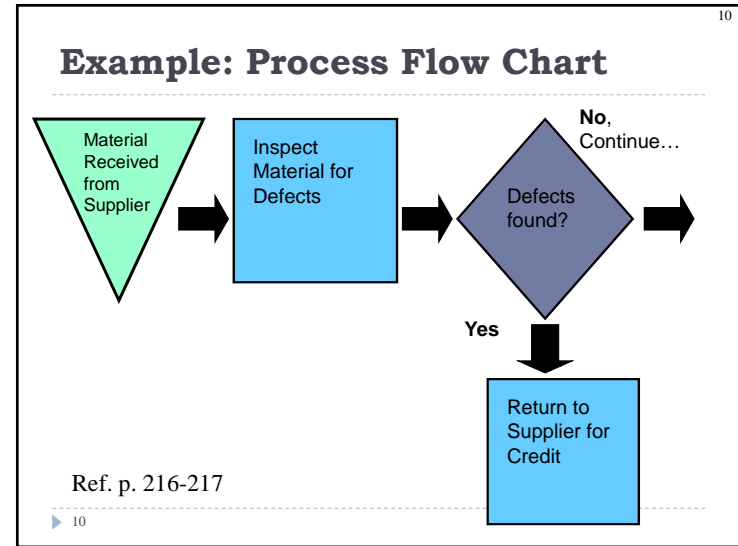
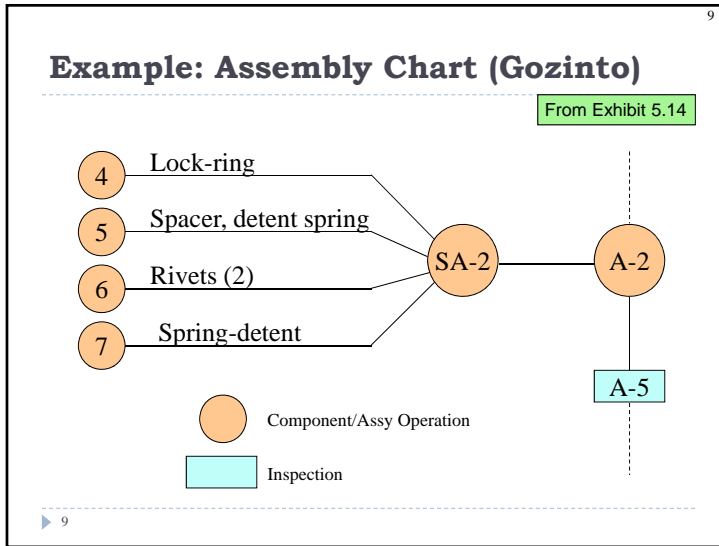
▶ 7

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Manufacturing Process Flow Design

- ▶ A process flow design can be defined as a mapping of the specific processes that raw materials, parts, and subassemblies follow as they move through a plant
- ▶ The most common tools to conduct a process flow design include assembly drawings, assembly charts, and operation and route sheets

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Question Bowl

What is the break-even in demand for a new process that costs \$25,000 to install, will generate a service product that customers are willing to pay \$500 per unit for, and whose labor and material costs for each unit is \$100?

- 400 units
- 250 units
- 100 units
- 62.5 units
- None of the above

Answer:
d. 62.5 units
 $(25,000 / (500 - 100) = 62.5)$

Question Bowl

Which of the following is an example of a Continuous Flow type of process flow structure?

- Fast food
- Grocery
- Hospitals
- Chemical company
- None of the above

Answer: d. Chemical company

Question Bowl

Which type of process is by changing of raw materials into some specific form (such as sheet metal into a car fender)?

- a. **Conversion**
- b. **Fabrication**
- c. **Assembly**
- d. **Testing**
- e. **None of the above**

Answer: b. Fabrication